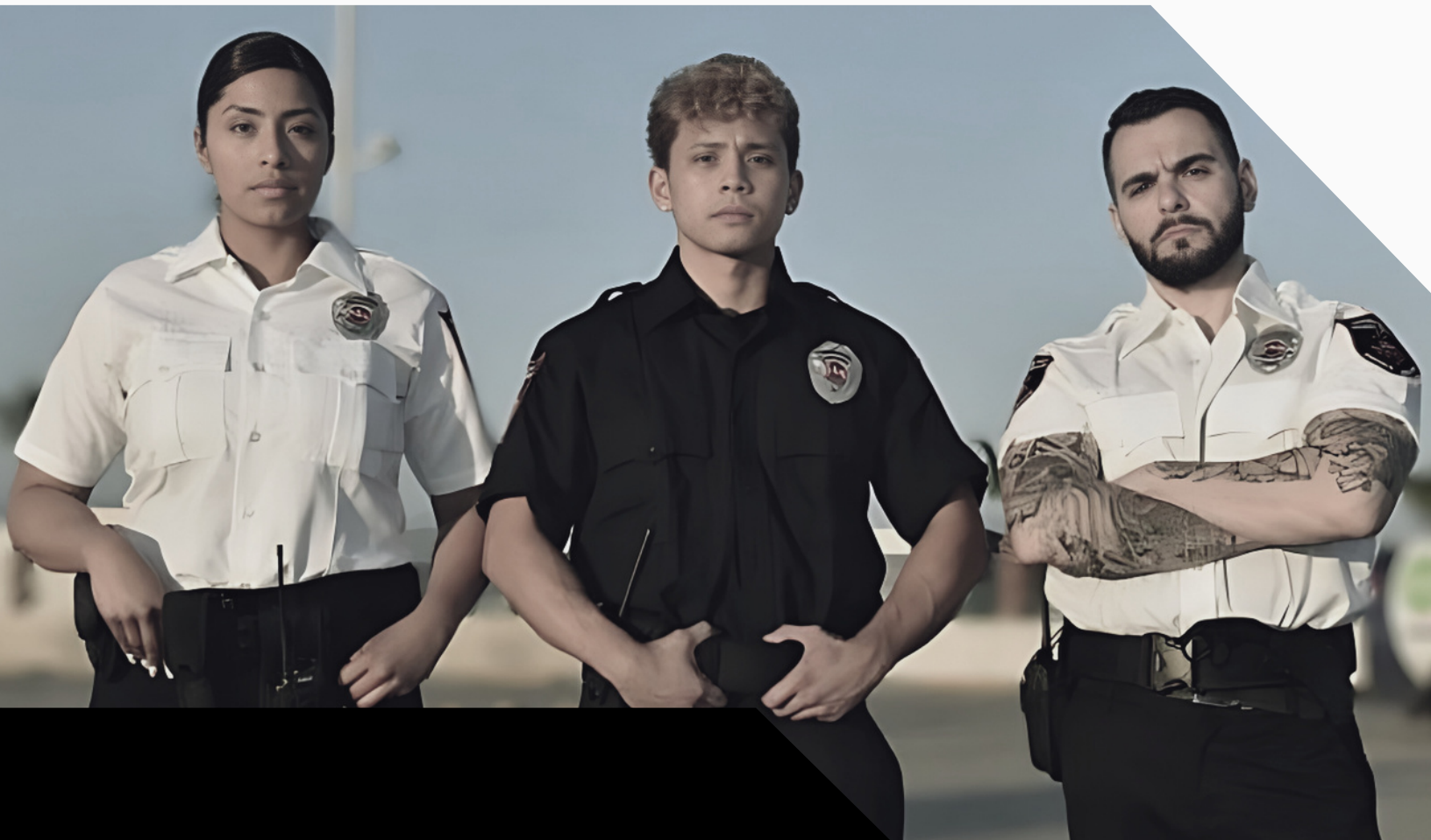




# SAFEGUARD SECURITY SERVICES

[www.safeguardpss.com](http://www.safeguardpss.com)



## INFORMATIONAL BOOKLET

License Number

PPO # 121747

OUR MISSION

**Ensuring the safety  
of employees,  
customers, and  
assets with integrity,  
vigilance, and  
excellence.**



Safeguard leads with excellence in on-site security, combining cutting-edge technology, affordability, reliability, and 24/7 customer service dispatch.

[www.safeguardpss.com](http://www.safeguardpss.com)

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Welcome to Safeguard, your top choice for superior security services. Our founders, with more than 30 years in the security field, observed widespread inefficiencies and lack of professionalism within the industry. They saw that many security providers often overpromised and underdelivered, a trend they were determined to reverse.

Safeguard was created to introduce a higher standard of security service, focusing on delivering top-tier solutions and ensuring unparalleled customer satisfaction. This booklet outlines how we aim to transform security services for businesses.

# WHO WE ARE



## The Founders Story

Safeguard Security Services was started by two brothers with a big idea. They wanted to take over 30 years of family experience in security and make it even better. That's where we come from—a long line of experts in keeping people safe. We're all about combining old-school wisdom with new, smart ways of doing things. We're fully licensed and insured, which means we do things the right way and keep our promises to you.

## Employees

Our guards are the heart of Safeguard. They've passed tough exams, background checks, and have real experience in keeping places safe. We make sure they know exactly what to do in different situations, especially the ones that matter most to you. They get special training based on what each client needs, so they're always ready, no matter what. This personalized approach to training ensures that when you choose Safeguard, you're choosing a security service that truly understands and adapts to your unique environment.







# THE PROBLEM

## **Are You Tired of Security Guards That Blend Into the Shadows?**

When you entrust the safety of your premises to security personnel, you expect them to be an effective deterrent. However, a common issue is that security guards may not be sufficiently visible to deter potential threats. This lack of presence can undermine the security of your property and leave you feeling vulnerable.

## **Feeling Left in the Dark About Your Security?**

You're busy. You don't have time to chase down reports or wonder whether your security guard showed up on time, or even showed up at all. It's frustrating when the only insight into your security's effectiveness comes from reports you have to request, rather than having the information at your fingertips.

## **Unprofessionalism That's More Than Just a Bad Look**

There's nothing more jarring than witnessing your security guard, the frontline of your defense, acting unprofessionally. Smoking on the job, uniforms disheveled, or even catching them sleeping or chatting away when they should be vigilant. It's not just a poor reflection on them—it's a direct reflection on your business and its standards.

## **Communication Breakdowns That Leave You Stranded**

Effective communication between clients and their security service provider is essential for addressing concerns promptly. However, slow response times and inadequate communication channels often lead to frustration and a sense of neglect, affecting trust and confidence in the security services provided.



# OUR SOLUTION

## **Bringing Your Security Out of the Shadows**

Recognizing the importance of visible security measures, we provide a complimentary security vehicle equipped with lights for patrols. This increases the visibility of our security presence and serves as a proactive deterrent to potential threats, ensuring your property is perceived as well-protected.

## **Empowering You With Real-Time Insights**

Gone are the days of operating in the dark. With our service, you're given exclusive access to log into real-time reports. This means you're always in the know about what's happening on your property, without having to ask. It's your right to have immediate, transparent insight into your security, and we ensure you have it at your fingertips.

## **Elevating Professionalism Through Accountability**

We don't just promise professionalism; we ensure it. With random managerial check-ups, we guarantee that our guards are not just present but are upholding the highest standards of professionalism. No more worrying about unbecoming behavior on the job. We're committed to reflecting the excellence and integrity of your business.

## **Communication That's as Immediate as Your Needs**

We believe in communication that's as responsive and immediate as the security challenges you face. That's why every client is assigned a personal account manager, ready to address your concerns swiftly and effectively. No more waiting for responses; your peace of mind is our top priority, and we're here to prove it, round the clock.



# OUR SERVICES

**01**

UNARMED GUARDS

**02**

ARMED GUARDS

**03**

FIRE WATCH

**04**

ACCESS CONTROL

**05**

PATROLS

**06**

EVENT SECURITY

# OUR CLIENTS



**CORPORATE**



**RETAIL**



**CONSTRUCTION**



**HEALTHCARE**



**EDUCATION**



**HOSPITALITY**



WHY CHOOSE US







# Where Tradition Meets Innovation in Security



At Safeguard, we offer unmatched value, making us the clear choice for your security needs. When you choose Safeguard, all your concerns are fully addressed. From heightened visibility to ensuring our guards are vigilant, present, and punctual, we leave no stone unturned in safeguarding your assets. We're not just another security provider; we're your dedicated partner, committed to delivering peace of mind and innovative security solutions. Choose Safeguard and experience security that exceeds expectations.



# EXCLUSIVE BENEFITS

-  **Trained and Professional Guards:**  
Our guards undergo rigorous training to handle security situations with professionalism and effectiveness.
-  **Weekly Manager Check-Ups:**  
A manager conducts weekly check-ups to ensure security services meet expectations and address concerns promptly.
-  **Free Patrol Vehicle (Terms Apply):**  
Depending on the terms of your agreement, we offer a complimentary patrol vehicle for added security coverage and rapid response if needed.
-  **Personal Account Manager:**  
Each client receives a dedicated account manager, serving as the sole point of contact for all security inquiries, requests, and updates.
-  **24/7 Dispatch Support:**  
Our dispatch team is available 24/7 for immediate assistance during emergencies, ensuring constant access to help.
-  **Personalized Client Portal:**  
Our secure online portal provides real-time access to your security services, reports, team communication, and account management from anywhere.



# REPORTS

**ES** Daily Activity Report Start: Mar 13, 2018 08:47 AM End: Mar 13, 2018 08:47 AM

| Timestamp                 | Location             | Unit   | Officer         | Incident Type | Description  |
|---------------------------|----------------------|--------|-----------------|---------------|--|
| Tue Mar 13, 2018 12:14 PM | 5412 Beach Boulevard | Patrol | Makena Anderson | (S) Level 3   | (S) Patrol Loading Dock Area. Reported: Officer patrolled the loading dock and checked the commercial vehicles parked at the ramp location. No safety or storage items found at the loading dock area. No vehicles obstructing truck access, or unauthorized trespassing.  |
| Tue Mar 13, 2018 12:15 PM | 5412 Beach Boulevard | Patrol | Makena Anderson | (S) Level 3   | (S) Patrol Disposal Area. Reported: Checked disposal areas and loading dock area for any signs of illegal dumping or overflow concerns. Illegal dumping or overflow concerns will be reported to security supervisor immediately.  |
| Tue Mar 13, 2018 12:17 PM | 5412 Beach Boulevard | Patrol | Makena Anderson | (S) Level 2   | (S) Property Damage Report. 1:47 PM Makena Anderson - Southern counties driver Mtn - 12 Salvador Santos License Plate 9F09542. Large Ford Semi Truck (White) trailer caused property damage to median and landscape. Located at main entrance off of Carson St. Contacted property maintenance team for clean up and evaluation of damage. Property manager notified at 1:50 PM. |
| Tue Mar 13, 2018 12:17 PM | Five Below           | Patrol | Makena Anderson | (S) Level 3   | (S) Patrol Merchant Store. Reported: Officer conducted a walk through the front area of the tenant spaces and merchant stores. No obstructions or persons loitering during the inspection tour. No visible signs of property damage or vandalism.  |
| Tue Mar 13, 2018 12:19 PM | 5412 Beach Boulevard | Patrol | Makena Anderson | (S) Level 2   | (S) Lighting Inspection. Reported: Officer conducted a lighting inspection at the storefronts and the parking lot area to make sure lighting is in good condition and working properly. No visible signs of light damage or vandalism during the inspection.   |

Door Found Open (5) | Alarm Response (5) | Illegal Dumping (5) | Property Damage (5) | Trespassing (5)



## Online Reports:

Our officers use smartphones and tablets with drop-down menus instead of handwritten DARs, enhancing reporting, on-site visibility, and minimizing risk and liability.



## Customized For You:

Our daily and monthly reports are fully customizable for your industry and property specifications, with issue prioritization aligned to your service scope and requirements.



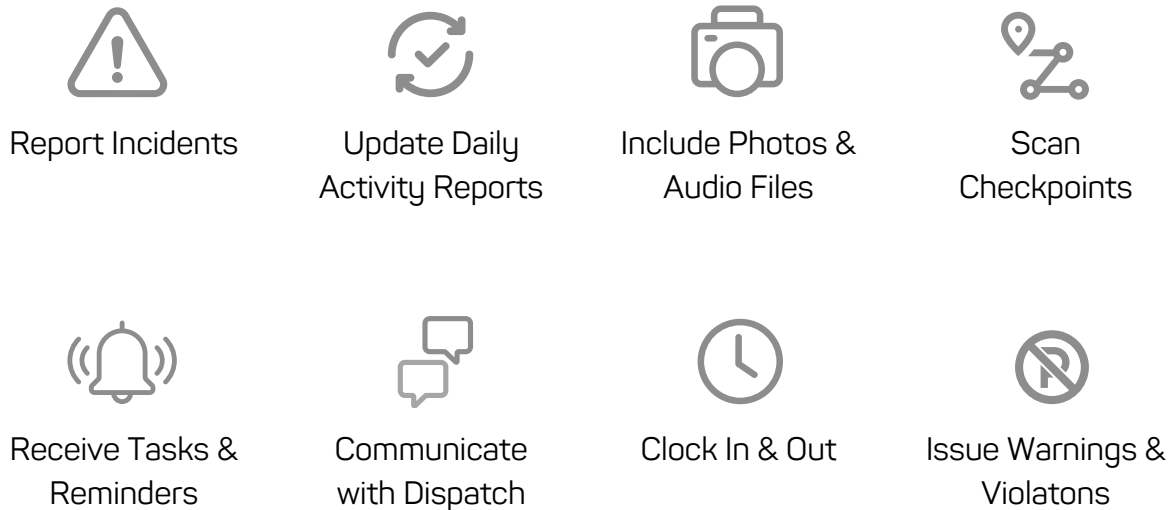
## Real-Time Incident Notifications:

You can opt to receive notifications for reported issues or incidents, alerting relevant parties such as managers, maintenance supervisors or teams, and specific vendors as needed.

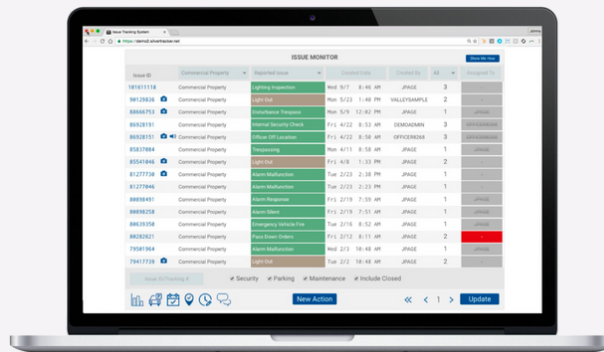


Request a Free Sample Report  
Call (818) 458-9402

While using any Android or Apple device,  
officers in the field can:



All of this information is GPS tracked and  
available in real time in the Issue Monitor



# WORK WITH US!

Working with us is straightforward. We prioritize clear communication and set clear expectations. Our collaboration process includes three key steps: an initial screening, a detailed walkthrough, and a contract process.



## INITIAL SCREENING

Contact us with your security concerns, and we'll guide you to the ideal service solution.



## WALKTHROUGH

Our manager will meet with the owner or hiring manager to ensure our guard is fully prepared upon arrival.



## CONTRACT

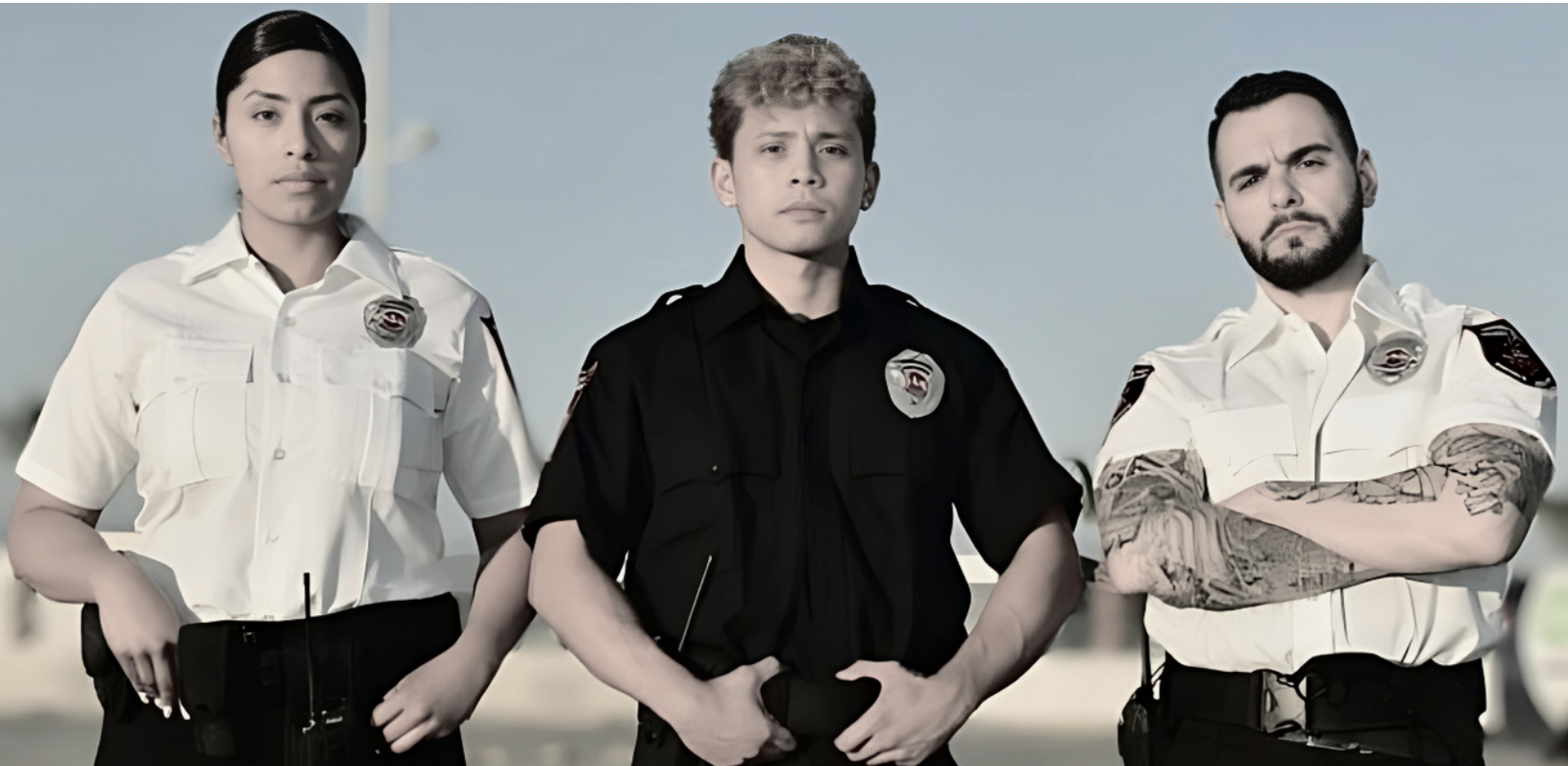
We will send the contract for signing, after which we can officially begin providing our services.







# SAFER WITH SAFEGUARD



(818) 458-9402



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